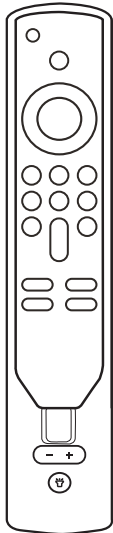


# Third Reality Remote Plus V2

for

Alexa Voice Remote (3rd Gen)

Getting to know your Remote Plus V2



(remote sold separately)

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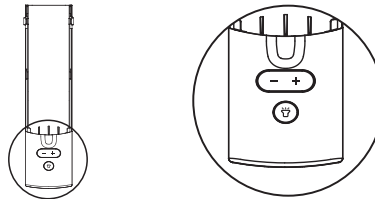
THIRD REALITY

Made in China

## What's in the Box



## LED and Button Mapping



Headphone volume up	"V+"
Headphone volume down	"V-"
Pair with App as FindMy device	"V" & "V-"
Pair with TV	"V" & "V+"

Long press and hold the corresponding buttons until LED flashes twice and beeper beeps once indicating that it is in pairing mode.

**Note: The pairing mode of the Remote Plus V2 will run for 3 min after being enabled, then the pairing mode will go off.**

## Private Listening

Listen to compatible Fire TV audio through wired earphone/headphones. Compatible Fire TV Devices include all latest version of Fire TV Streaming devices (Fire TV Stick Lite, Fire TV Stick, Fire TV Stick 4K, Fire TV Stick 4K Max, Fire TV Cube).

1. Remove the back cover of Alexa Voice Remote (3rd Gen) and replace with the Remote Plus V2.
2. Go to Fire TV Settings > Controllers > Other Bluetooth Devices > Add Bluetooth Devices.
3. Press and hold the "V+" and "V" button on the Remote Plus V2 at the same time until the LED light blinks indicating that it is in pairing mode.
4. The Fire TV will automatically discover Bluetooth Devices, select the Remote Plus V2 from the list to pair with your TV. When pairing is completed, a notification will appear on the TV to tell you that your Remote Plus V2 is connected.
5. Plug your earphones/headphones into the Remote Plus V2 audio port, this will re-direct sound from TV speakers (or Soundbar) to earphones/headphones. Unplugging earphones/-headphones will re-direct audio back to TV speakers.

## Remote Finder by APP

Use the mobile app to help you find a misplaced remote.

1. Download the "Third Reality" App from IOS / Android app store.  
**Note:** If you already have Third Reality App, please ensure it has been updated to the latest version.
2. Press and hold the "V-" and "V" button on the Remote Plus V2 at the same time until the LED light blinks indicating that it is in pairing mode.
3. Launch the app and then click "+" on the top right to enter in "Device to add" page > choose "Remote Plus" > Tap "⊕" icon to add a new Remote Plus V2.
4. Third Reality App will automatically discover the Remote Plus V2. After Remote Plus V2 is connected to the APP, long press "Remote" icon in the Device page. In the details page tap the "Remote" icon to start beeping.

**Note:** Press any key on the Remote Plus V2 to stop beeping.

## Alexa FindMy Integration

1. Open the "Amazon Alexa" app and then switch to the "More" Page > Find "Skills&Games" then enter in > Search for "Third Reality Skill" and then follow the instructions to enable the skill.
2. After the skill is enabled, click the "DISCOVER DEVICES" button to discover the remotes that you have connected with the Third Reality App.
3. Then you can say "Alexa, find my remote" or "Alexa, ring my remote" to help you find your Remote.

**Note:** In order for the FindMy remote feature to work please ensure that you have the latest software version. You can try "Alexa, is my software up to date?"

**Note:** Please ensure the Alexa App has been updated to the latest version.

## LED

Use the built in LED to help you see Remote buttons in the dark.

- Turn on/off by pressing "🔦" button.

## Battery

Remote Plus V2 uses a rechargeable Lithium-Ion Battery to power Private Listening, Remote Finder and the LED. This is independent of the 2 AAA batteries that Alexa Voice Remote (3rd Gen) uses.

Expected life of a single charge for Remote Plus V2 is up to 30 hours in Private Listening or a maximum of 6 months in standby mode for Remote Finder.

LED will flash when the battery level is low. Charge Remote Plus V2 by connecting the included USB cable to the micro-USB port on the bottom of Remote Plus V2 (Power Adapter is not included). The LED light will glow dimly when charging and then turn off when charging is completed.

## Troubleshooting

1. **Reboot Remote Plus V2**  
Simply plug the original charger cable in and then out.
2. **Update the software of the Remote Plus V2**  
Open Third Reality App > enter in the details page of the Remote Plus V2 > click "Check Updates" and then follow the instructions to update the software over the air.
3. **TV is playing but there is no sound from the earphones**  
Please restore the connection with the TV by unplugging and plugging the earphones.
4. **FindMy function doesn't work**
  - Make sure the software of Echo devices, Alexa App and Third Reality App are up to date.
  - Please go to the Devices Page of Alexa App > Click "Trackers" > Tap the "⚙️" icon on the top right > Ensure the status of the devices and general settings are all on.
  - Make sure you are logged into the relevant Alexa Account.

## Limited Warranty

For limited warranty, please visit [www.3reality.com/devicesupport](http://www.3reality.com/devicesupport)

For customer support, please contact us at [info@3reality.com](mailto:info@3reality.com) or visit [www.3reality.com](http://www.3reality.com)

For help and troubleshooting related to Amazon Alexa, visit the Alexa app.

## FCC regulatory conformance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference.  
(2) This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-Reorient or relocate the receiving antenna.  
-Increase the separation between the equipment and receiver.  
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-Consult the dealer or an experienced radio/TV technician for help.

**NOTE:** The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

## RF Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.